

BHF Brierley Medical Centre, Church Drive, Barnsley, S72 9HZ

Telephone: 01226 711278 | Web: [www.brierleymc.nhs.uk](http://www.brierleymc.nhs.uk)

Date: 19<sup>th</sup> April 2023

## **IMPORTANT INFORMATION**

### **Re: Temporary Relocation of Brierley Medical Centre**

Dear Patient,

#### **Why are we writing to you?**

We are writing to you as a registered patient or as a carer of a registered patient at Brierley Medical Centre to provide you with information regarding the temporary relocation of Brierley Medical Centre and their services from Monday 24<sup>th</sup> April.

#### **Why are services being moved from Brierley Medical Centre so quickly?**

In March 2023 a structural survey was conducted on the practice building following some damage being identified. The survey noted that there is some structural damage to the building requiring further investigation and therefore as a result of this Barnsley Healthcare Federation (who is the contract holder and provider of GP and primary care medical services at Brierley Medical Centre) and NHS South Yorkshire Integrated Care Board (which is the organisation that plans and pays for local healthcare services in Barnsley) have made the joint decision in conjunction with NHS England to temporarily relocate services from Brierley Medical Centre to the Grimethorpe Centre (located 1.8 miles away from Brierley Medical Centre) whilst further investigations are undertaken to the current premises in Brierley over the next few months.

We always want and plan to have a GP practice and primary care medical service available in Brierley, however the safety of our staff and patients is our highest priority and has heavily informed this decision and the speed at which the relocation of services will take place.

#### **What does this temporary move of services provided at Brierley Medical Centre mean for patients?**

You will continue to be a registered patient of the practice.

**Your registration and medical records will not be affected by the move. This move will not affect the level of care that you receive, and you will be able to continue to access the same services that you currently have access to from the same GPs and practice team who you currently see at Brierley Medical Centre.**

We will still be responsible for providing your care services and will be able to access your medical records from the new location and during the relocation process.

**Booked face-to-face appointments** will take place at Grimethorpe Centre, Acorn Way, Grimethorpe, Barnsley, S72 7NZ from Monday 24<sup>th</sup> April 2023. The last day of services being provided from Brierley Medical Centre will be Friday 21<sup>st</sup> April 2023.

If you require a **home visit** this will be unaffected by the temporary relocation of services from Brierley Medical Centre.

If you need to contact us regarding any appointments, please call us on 01226 711278. You can still book appointments online and via the NHS app. For further information please go to the website [www.brierleymc.nhs.uk](http://www.brierleymc.nhs.uk)

### **Where will my GP services be temporarily moving to?**

Services currently provided from Brierley Medical Centre will temporarily move to take place at the Grimethorpe Centre from **Monday 24<sup>th</sup> April 2023**.

The Grimethorpe Centre is located 1.8 miles from the current Brierley Medical Centre building. This is approximately a 5-minute drive by car, or a 19-minute journey via bus (route 27/27b). Please see attached map of the current and new premises with travel information.

### **What options are available to me if the Grimethorpe Centre is not convenient for me to access?**

If you are concerned about the travel from Brierley to Grimethorpe, our team are here to help and can assist you in looking at your travel options. Please contact the surgery or the Barnsley Healthcare Federation Central Admin team (details below).

If the move from Brierley to Grimethorpe and the opportunity to access the new location is not convenient for you, you may register with the Highgate surgery and attend appointments at the Shafton surgery (which is 0.2 miles closer to Brierley) and we can help you to do this by emailing [syicb-barnsley.bhfcentraladmin@nhs.net](mailto:syicb-barnsley.bhfcentraladmin@nhs.net) or calling Barnsley Healthcare Federation on 01226 729896.

### **Who do I contact if I have any queries or concerns regarding this?**

We know that change can be difficult, and we would like to hear your views. We would like to **invite you to attend one of the following drop-in information sessions to be held on Thursday 4<sup>th</sup> May 2023 between 5:30 – 6:30pm at Brierley Methodist Church, Church Street, Brierley, Barnsley, S72 9HT.**

You can also contact Barnsley Healthcare Federation on 01226 729896 or email [sticb-barnsley.bhfcentraladmin@nhs.net](mailto:sticb-barnsley.bhfcentraladmin@nhs.net).

### **What happens next?**

If you have any appointments booked after Friday 21<sup>st</sup> April 2023, please attend these as usual at the Grimethorpe Centre.

As an organisation we will now be conducting further investigations into the building damage and the repairs that need to be made before. We will be in contact with you again within 3 months from the date of this letter to discuss further the results of the investigation and provide you with a further update.

**Where can I access further information regarding the relocation?**

To help address any immediate queries that you may have regarding the relocation of the practice, a set of Frequently Asked Questions (FAQs) have been included with this letter.

If you would like to request this letter and attached FAQs in a different format or language, please call our team on **insert contact number** or visit [www.brierleymc.nhs.uk](http://www.brierleymc.nhs.uk)

We will make every effort to endure minimal disruption to services during the relocation period and will notify you with any updates or further potential disruptions as soon as possible.

Yours Sincerely,

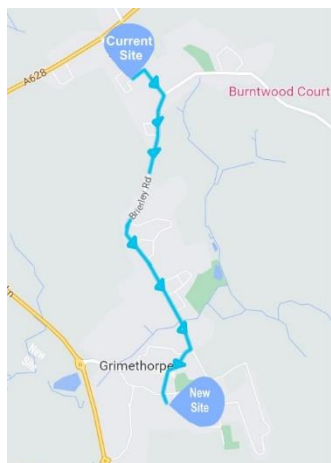
A handwritten signature in black ink, appearing to read 'JB', is centered on a light gray rectangular background.

James Barker

CEO

Barnsley Healthcare Federation

## MAP of the current and new premises, together with travel information:



**Grimethorpe Centre, Acorn Way, Barnsley, S72 7NZ is approximately 1.8 miles from Brierley Medical Centre.**

This is approximately a **5 minute drive by car.**

This site has parking, and disabled parking available.

Grimethorpe is an accessibility friendly site.

**A 19 minute journey by bus (route 27/27b) or a 35 minute walk.**

### Frequently Asked Questions (FAQs) regarding the temporary relocation of Brierley Medical Centre

**Q: I have got an appointment booked at the Brierley Medical Centre in Brierley, do I need to do anything?**

A: Your appointment will now take place at the same date and time but you should come to the new temporary site at the Grimethorpe Centre. If you have any appointment reminders written down at home, it is a good idea to update them to remind you to come to the Grimethorpe Centre.

You do not need to let us know you are coming.

**Q: Will I need to re-register with the practice due to the temporary relocation?**

A: **No**, you **WILL NOT** be required to re-register with the practice as a result of the temporary relocation. All patients will continue to receive the same level of healthcare and services as they currently receive, albeit from a different location. You **WILL NOT** be de-registered from the practice as a result of the premises relocation.

**Q: Will I get the same GP services I currently receive at the new site?**

A: **YES**, the same GP and nurses services provided to patients at Brierley Medical Centre will be provided at the new practice premises, Grimethorpe Centre. The practice team will be moving to Grimethorpe too.

**Q: Can I be seen at Highgate Medical Centre (Shafton)?**

A: **Yes**, you can register as a new patient at Highgate Medical Centre and attend appointments at Shafton (1.6 miles from Brierley). If you wish to register as a new patient at Highgate Medical Centre, your notes and medical files will be transferred over to your new GP service.

**Q: What happens to my medical notes?**

A: All medical notes are electronically stored and so the clinical team can see them at Grimethorpe too. You do not need to do anything.

**Q. If I am not happy to be seen at Grimethorpe Centre or at Highgate Medical Centre, what should I do?**

A: If you would like to discuss your concerns about the move please contact our BHF Central Admin team on 01266 729896 or email them at [syicb-barnsley.bhfcentraladmin@nhs.net](mailto:syicb-barnsley.bhfcentraladmin@nhs.net).

Alternatively, you will need to register with another GP surgery. You can find out which GP surgery is most accessible to you by visiting the NHS.uk website.

**Q: Will the practice contact details change?**

A: Brierley Medical Centre's address will change from Brierley Medical Centre, Church Drive, Brierley, Barnsley, S72 9HZ to Grimethorpe Centre, Acorn Way, Grimethorpe, Barnsley, S72 7NZ.

The telephone number, email address and website will all remain the same.

The practice will continue to be called BHF Brierley Medical Centre as this move is just a temporary measure.

**Q. I am unable to attend any of the patient engagement events, who can I contact for more information?**

A: Please contact us via email on [bhf.patientfeedback@nhs.net](mailto:bhf.patientfeedback@nhs.net) or call us on 01226 729896.

If you would like further information a member of the team will get back in touch with you and be happy to assist.

**Q: I am unable to travel to the new location, is there any help and support available?**

A: **Yes**, you can register with BHF Highgate Medical Centre which is 0.2miles closer to Brierley Medical Centre or you can register with another GP practice if you wish. You can visit the NHS.uk website to find another GP practice locally to you, or alternatively you can call the NHS England Customer Contact Centre on 0333 014 2884 for further guidance.

**Q: What is Barnsley Healthcare Federation?**

A: Barnsley Healthcare Federation (BHF) is the largest healthcare provider in Barnsley, as well as: running 4 separate GP surgeries (Brierley, Goldthorpe, Highgate, and Lundwood); managing Barnsley's Primary Care Network (PCN) which is made up of 32 practices; and run the iHeart Barnsley out of hours GP services,

**Q. What is the NHS South Yorkshire Integrated Care Board?**

A: NHS South Yorkshire is responsible for commissioning health services in our area. This includes issuing the contracts for GP services and making sure these services are safe, of a high quality and meet the needs of local people and communities.