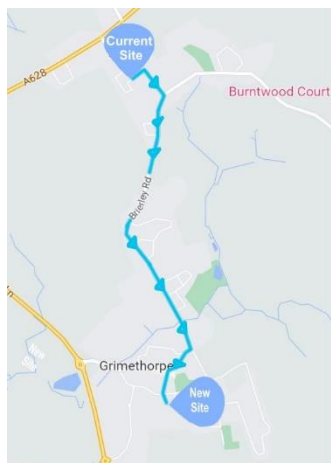


## MAP of the current and new premises, together with travel information:



**Grimethorpe Centre, Acorn Way, Barnsley, S72 7NZ is approximately 1.8 miles from Brierley Medical Centre.**

This is approximately a **5 minute drive by car.**

This site has parking, and disabled parking available.

Grimethorpe is an accessibility friendly site.

**A 19 minute journey by bus (route 27/27b) or a 35 minute walk.**

### Frequently Asked Questions (FAQs) regarding the temporary relocation of Brierley Medical Centre

**Q: I have got an appointment booked at the Brierley Medical Centre in Brierley, do I need to do anything?**

A: Your appointment will now take place at the same date and time but you should come to the new temporary site at the Grimethorpe Centre. If you have any appointment reminders written down at home, it is a good idea to update them to remind you to come to the Grimethorpe Centre.

You do not need to let us know you are coming.

**Q: Will I need to re-register with the practice due to the temporary relocation?**

A: **No**, you **WILL NOT** be required to re-register with the practice as a result of the temporary relocation. All patients will continue to receive the same level of healthcare and services as they currently receive, albeit from a different location. You **WILL NOT** be de-registered from the practice as a result of the premises relocation.

**Q: Will I get the same GP services I currently receive at the new site?**

A: **YES**, the same GP and nurses services provided to patients at Brierley Medical Centre will be provided at the new practice premises, Grimethorpe Centre. The practice team will be moving to Grimethorpe too.

**Q: Can I be seen at Highgate Medical Centre (Shafton)?**

A: **Yes**, you can register as a new patient at Highgate Medical Centre and attend appointments at Shafton (1.6 miles from Brierley). If you wish to register as a new patient at Highgate Medical Centre, your notes and medical files will be transferred over to your new GP service.

**Q: What happens to my medical notes?**

A: All medical notes are electronically stored and so the clinical team can see them at Grimethorpe too. You do not need to do anything.

**Q. If I am not happy to be seen at Grimethorpe Centre or at Highgate Medical Centre, what should I do?**

A: If you would like to discuss your concerns about the move please contact our BHF Central Admin team on 01266 729896 or email them at [syicb-barnsley.bhfcentraladmin@nhs.net](mailto:syicb-barnsley.bhfcentraladmin@nhs.net).

Alternatively, you will need to register with another GP surgery. You can find out which GP surgery is most accessible to you by visiting the NHS.uk website.

**Q: Will the practice contact details change?**

A: Brierley Medical Centre's address will change from Brierley Medical Centre, Church Drive, Brierley, Barnsley, S72 9HZ to Grimethorpe Centre, Acorn Way, Grimethorpe, Barnsley, S72 7NZ.

The telephone number, email address and website will all remain the same.

The practice will continue to be called BHF Brierley Medical Centre as this move is just a temporary measure.

**Q. I am unable to attend any of the patient engagement events, who can I contact for more information?**

A: Please contact us via email on [bhf.patientfeedback@nhs.net](mailto:bhf.patientfeedback@nhs.net) or call us on 01226 729896.

If you would like further information a member of the team will get back in touch with you and be happy to assist.

**Q: I am unable to travel to the new location, is there any help and support available?**

A: **Yes**, you can register with BHF Highgate Medical Centre which is 0.2miles closer to Brierley Medical Centre or you can register with another GP practice if you wish. You can visit the NHS.uk website to find another GP practice locally to you, or alternatively you can call the NHS England Customer Contact Centre on 0333 014 2884 for further guidance.

**Q: What is Barnsley Healthcare Federation?**

A: Barnsley Healthcare Federation (BHF) is the largest healthcare provider in Barnsley, as well as: running 4 separate GP surgeries (Brierley, Goldthorpe, Highgate, and Lundwood); managing Barnsley's Primary Care Network (PCN) which is made up of 32 practices; and run the iHeart Barnsley out of hours GP services,

**Q. What is the NHS South Yorkshire Integrated Care Board?**

A: NHS South Yorkshire is responsible for commissioning health services in our area. This includes issuing the contracts for GP services and making sure these services are safe, of a high quality and meet the needs of local people and communities.